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O@tes Maintenance division

o@tes continually strives to improve the services they can offer their customers.

In 2003 after being approached by one of the Companies largest Clients, o@tes decided to offer its Clients general and preventative maintenance to ensure their buildings were kept up to the standard required along with providing general maintenance staff. O@tes are now able to provide their clients with a more professional approach to maintenance ensuring all tasks are carried out by tradesman rather than 'odd job men'. From the start o@tes wanted to have a beyond reproach open book system to give their clients satisfaction that they were only being charged for works carried out, including a system where all material invoices are shown to the clients with an agreed margin, giving the clients piece of mind that they are only paying for what is being used and the satisfaction of knowing that they are benefiting from o@tes buying power in the industry.



How it works; basically maintenance is broken down into three areas, general day to day maintenance, preventative maintenance and emergency works. O@tes deals with all aspects of maintenance and has their own tradesman from carpenters, plasterers, bricklayers, plumbers and electricians. Oates also has their own team of sub contract companies such as Air Conditioning, roofing, groundwork's, metal fabricators etc. This enables their Clients to get on with running their business and leave their buildings in the capable hands of the professionals.

O@tes ensure PAT testing, Fire Alarm and emergency lighting checks are carried out and logged along with details of all works carried out and bring to the clients attention any works required in the future resulting in reduced insurance premiums for o@tes clients.

'Whatever the job or problem you need to make one call 24 hours a day'

o@tes labour rates are fixed and margins on materials remain the same so our clients can be assured of no hidden charges. Each month our clients receive a breakdown on each operative hours worked, copies of invoices purchased on the clients behalf and a detailed list of works carried out.



'Clients have found their insurance premiums have reduced dramatically by using o@tes maintenance'

Unit 4 Ventura Centre, Ventura Place, Poole, Dorset BH16 5SW

Tel: +44 (0) 1202 627160 • Fax: +44 (0) 1202 627161

Web: www.oates-construction.co.uk

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